

Helpful hints to use Zoom for the best experience:

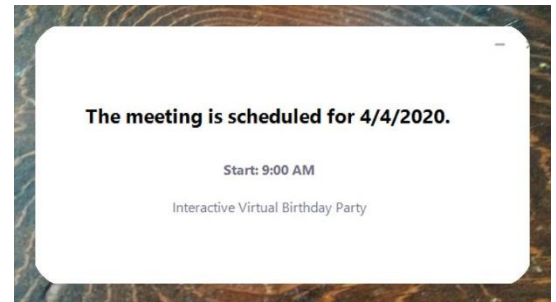
What is Zoom?:

Zoom is an internet-based platform that uses video and audio from your computer or device to allow for groups to meet up in a virtual way. We will use Zoom as a tool to experience an interactive virtual magic show. You should have received an invitation to the Zoom meeting at this time (in the email this document was attached to).

Logging into Zoom:

If you already have Zoom on your computer or device it should start to launch from clicking the link in the invitation. If you have not logged into Zoom before you will need to download the software, which is free, which will pop up when you follow the link in the invitation to the meeting. Please take a moment to log into Zoom prior to the start of the show.

If you follow the link prior to the Zoom session starting you should see a screen that look similar to this but with the correct date and time as your show:



The session will start up 15 minutes before the start of the show time. At which this screen will turn into a live feed from the theater with a welcome sign. Try to log in prior to the show beginning. This will allow time to work out any technical issues.

Viewing options:

You can watch the show through Zoom on your computer monitor or your phone. For the best experience please try to view the show from the largest screen that you have.

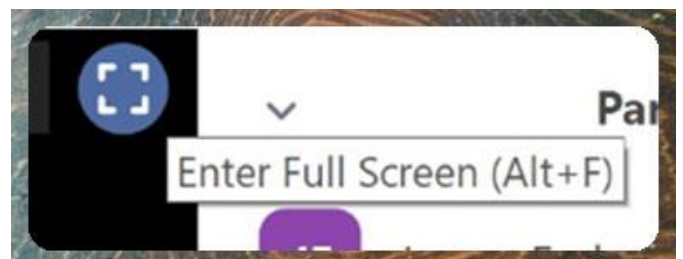
If you are viewing it from your computer and you would like the image to be larger, you may be able to connect your computer to a television.

If you are viewing the show from your phone and you have a casting device, such as Chromecast, you should be able to mirror your device to your television.

Creating the best viewing experience once you are connected:

There are many options within Zoom once connected to the show. For the best experience I recommend that you watch the show with the following settings:

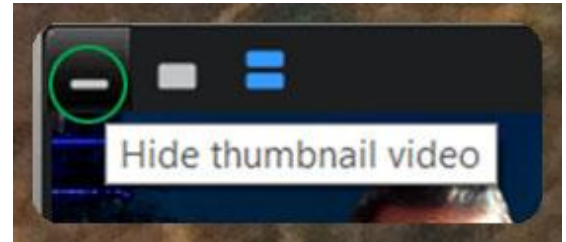
1. Enter Full screen (located at the upper right hand corner):



2. Next you will want to “Pin Video” the screen of the presentation. This will be located in the upper right hand corner of the video with the video labeled “James Ember”:



3. Lastly, to get the full screen of the show you will want to hide the thumbnail video of the other guests. To do this click on the bar in the upper left hand corner of the thumbnails of the other guests:

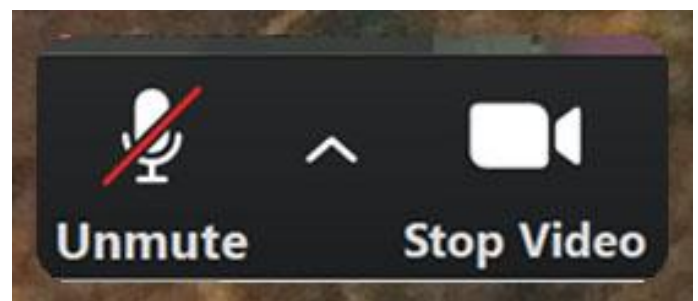
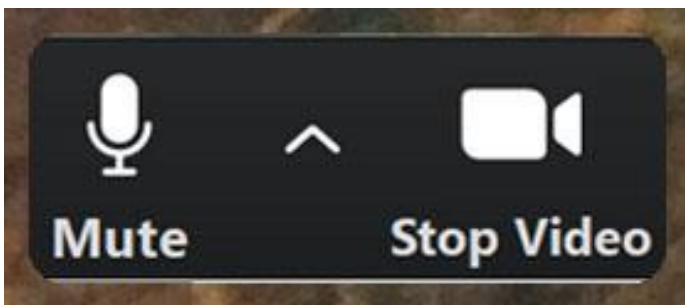


At the start of the show:

At the top of the show we will do a quick sound check to ensure that everyone can hear my audio.

Next, I will request that everyone mute their audio so that any back ground sounds in your environment don't disrupt the show for other viewers.

At various times I will ask for specific guests to unmute their audio to participate in the show. To Mute and Un-Mute your video you can use the audio controls located at the bottom of your screen. You do this by clicking on the microphone icon:



Lastly, sit back and enjoy the show!!